



ASHLEY MURRAY CHAMBERS QUALITY ASSURANCE STATEMENT

www.ashleymurraychambers.co.uk

Quality Assurance

Ashley is committed to providing the highest quality of service to both his solicitors and clients and has a widely recognised reputation for setting this standard.

Ashley introduced to his former Chambers where he was Head of the Family Group a requirement that solicitors and clients were entitled to receive from Counsel a detailed Note of Conference following every conference meeting and this was an innovation to the Northern Circuit and North Wales at that time.

Ashley was the first family practitioner on Circuit over two decades ago to provide the Court in every case in which he was briefed with a detailed written Summary and constructive appraisal of the issues involved. The same as a result of his lead and an eventual changer in the practice rules has become expected of Counsel appearing before the Court.

Ashley was the first family barrister on the Northern Circuit and North Wales, nearly 20 years ago, to solely specialise in divorce financial remedy work.

Ashley provides his solicitors with regular family law Flyers updating them upon newly published cases relating to financial remedy cases and these Flyers have become widely read amongst lawyers in the region.

Ashley continues to pursue the following objectives and core values:-

- To advise his clients and represent them in Court in relation to all matters of law in which he specialises to the best of his ability, without fear or seeking favour whilst maintaining an up to the minute understanding of any changes in the relevant law;
- To use his vast experience of his field of practice to put forward his client's case in the best possible light and to the maximum advantage of his client;
- To maintain a cutting edge understanding of his area of legal expertise and knowledge;
- To seek to provide the very best and bespoke service to his professional client and lay client at the most competitive price available for such a service;
- To seek to ensure that there is an ease of access to him and his services available for his professional client at all times
- To ensure that there is absolute transparency in the fee structure applied in respect of his services to both his professional client and lay client;
- To ensure that at all times the lay client receives clear and understandable advice.



Ashley achieves the above objectives in the following ways:-

- He ensures that his client is informed by him at all stages of his involvement in a case in which he is instructed of any significant developments and the structure and meaning of the case presentation to be submitted on the client's behalf;
- He ensures that he maintains a professional relationship with his colleagues and the Court;
- He hosts seminar events at which other experts as well as himself deliver lectures upon the state and development of the law in which he specialises and he regularly gives seminars at other legal events and is a legal author of many published family law articles and a co-editor of a standard legal textbook, *Cohabitation, Law Practice and Precedents*. 5th Ed.
- He provides to his professional clients several methods of communicating with him over any aspect of the law in which he specialises and is always prepared to meet with his client at his solicitors offices if requested.
- He provides his professional and lay client with a detailed Note of any Conference which he undertakes within 24 hours of the meeting concerned.
- He publishes on his website and will make available to his professional and lay client upon request a detailed list of the range of fees he is likely to charge.
- He maintains a client care statement which he has published on ashleymurraychambers.co.uk website at www.ashleymurraychambers.co.uk

